

OREGON Assistance Centers

Wildhorse Casino Resort

I-84, Exit 216

Pendleton

Kinzua Building

Hwy 207

Heppner

Assistance Centers are the check-in location for persons who evacuated during the emergency at the Depot. They provide health screening, information, temporary shelter, meals and other assistance.

What services will be provided at an Oregon Assistance Center?

- **Registration** -- People will be asked to sign in so that information can be given to concerned relatives and friends. The Assistance Centers also will help you locate family members.
- **Information** – an information officer will be available to answer questions about the emergency.
- **Temporary shelter** – Directions to American Red Cross Shelter locations.
- **Health screening/first-aid** -- People with symptoms of chemical exposure will be sent to a hospital for further treatment.

What if I need transportation?

- Make arrangements ahead of time. Emergency responders cannot provide transportation.
- In an emergency, call a neighbor for help and to see if you can make arrangements for a ride before evacuation is recommended. **If you are stranded without transportation, you must shelter in place (refer to sheltering instructions).**
- Stay inside until county officials tell you it is safe to go out.

When will I be allowed to go back home if I have to evacuate?

- Emergency officials may allow you to go home after several hours, but it is more likely you will not be able to return for at least 24 hours, perhaps for several days. **County officials will make an announcement over local radio and television stations when it is safe for you to return home.**

WASHINGTON Assistance Centers

Housel Middle School

2001 Highland Drive
Prosser

Southridge High School

3320 S. Union Loop Road
Kennewick

Assistance Centers are the check-in location for persons who evacuated during the emergency at the depot. They provide health screening, information, temporary shelter, meals and other assistance.

What services will be provided at an Assistance Center?

- People with symptoms of chemical exposure will be sent to a hospital for further treatment.
- People will be asked to sign in so that information can be given to concerned relatives and friends. The Assistance Centers also will help you locate family members.
- A place to stay overnight will be provided.
- Food and drink will be provided. An effort will be made to meet the special diet needs of infants, diabetics and others.
- First-aid will be available.
- Social services and organized activities will be provided for children and adults.

What if I need transportation?

- Make arrangements ahead of time. Benton County emergency responders cannot provide transportation.
- In an emergency, call a neighbor for help and to see if you can make arrangements for a ride before evacuation is recommended. If you are stranded without transportation, you must shelter in place (refer to sheltering instructions).
- Stay inside until county officials tell you it is safe to go out.

How will my home be protected?

- Roadblocks will be staffed to keep people out of the evacuated area.
- Staffed roadblocks will be maintained 24 hours a day throughout the evacuation.

Questions and answers, continued

What should I do for my animals?

- If you take pets with you, you can make arrangements with the American Humane Society of Benton-Franklin counties to board them.
- You may not have time to care for livestock. You have only a short time to evacuate. While these animals may be in danger, the safety of you and your family is more important. County officials will tell you when it is safe to return home and care for your animals.

What plans should I make for picking up my children at school?

- Do not pick up your children at school because they will be evacuated to one of the Assistance Centers (refer to evacuation instructions).

What if I am at one of the parks or recreation areas near the Columbia River?

- You will hear sirens and voice messages telling you what to do.
- Rangers at Crow Butte State Park have an alert radio. They will advise those using the park about any protective action they should take. At Plymouth Park, camp hosts will do the same.

When will I be allowed to go back home if I have to evacuate?

- Benton County officials may allow you to go home after several hours, but it is more likely you will not be able to return for at least 24 hours, perhaps for several days. While VX nerve agent could contaminate an area for days or weeks if were released in liquid form, studies show it is highly unlikely such a release could reach Benton County from the Umatilla Depot. County officials will make an announcement over local radio and television stations when it is safe for you to return home.